



RENTAL REQUIREMENTS

Reservation and Cancellation Requirements

Cancellation of your reservation must be made at least 5 business days prior to the start of your rental, otherwise your credit card will be assessed a \$100 No Show fee. To make changes or cancellations, please call toll 770-299-4931 and we will be happy to assist you.

Minimum Age Requirements

Renters are required to be at least 21 years of age. Renters between 21 and 24 years of age will be required to pay a surcharge.

Drivers' License Qualifications

At the time of rental, renters are required to present an acceptable valid Driver's License. We will not accept licenses that are labeled "NOT ACCEPTABLE FOR FEDERAL PURPOSES". International renters will need their Foreign Issued License along with an International Drivers Permit. A temporary license is not acceptable.

Additional Drivers

Additional Drivers must be 25 years of age or older and will be required to meet the same rental qualifications as the Primary Renter.

Additional Drivers are encouraged to review all Requirement Sections listed to ensure they are prepared with applicable Cards and Documents to qualify as an Additional Driver on the Primary Renter's contract. A minimal, per day, Additional Driver fee will be charged on the rental contract.

Physical Damage Waiver Requirements

Physical Damage Coverage is required for customers renting from Atlanta's Best Van Rental for all Vehicle Rentals. Customers have the choice of using their own verifiable and transferable collision insurance, or may purchase Atlanta's Best Van Rental's Damage Waiver.

Credit Card Requirements

At the time of the rental, the renter must present a major credit card in their name with a minimum available credit of \$150 plus the estimated rental charges. Atlanta's Best

Van Rental honors all major credit cards. American Express, Discover Card, MasterCard and VISA.

Debit Card Requirements

Atlanta's Best Van Rental accepts and welcomes customers preferring to use their Debit cards with VISA or MasterCard logos on them. Debit cards must be in the renter's name with a minimum available balance of \$200 plus the estimated charges.

The initial deposit will result in an immediate electronic cash withdrawal from the renters' checking account. Any balance to be credited back to the Debit card renter's account may take their financial institution 2 to 14 business days to process. Certain restrictions may apply. Please check with the rental counter for additional Debit card information.

Cleaning Fee

Vehicles returned with pet hair, mud, food and beverage stains, etc., will be subject to a cleaning fee between \$100 to \$300. Customers, please check your vehicle for cleanliness before leaving the rental lot.

Smoking Policy and Fee

We ask for your help in keeping our vehicles smoke free. A \$100.00 fee will be charged to customers who return vehicles that have been smoked in.